## Name of the project

### "A STUDY ON THE FINANCIAL AWARENESS AND SATISFACTIONOF UPI BASED SERVICES OF CUSTOMERS OF NIKASHI AREA "

A project submitted to



#### **GAUHATI UNIVERSITY**

In partial fulfillment of the requirement for the award of the degree of Bachelor of Commerce

By: SANJAY KOIRALA

Roll no.: UC-211-200-0135

GU Registration no.: 21025710

Under Supervision of DEEPSIKHA DEVI

Assistant Professor of Nalbari Commerce College,

Nalbari

### CERTIFICATE OF THE SUPERVISOR **CERTIFICATE**

This is certify that SANJAY KOIRALA student of B.Com 6th semester, 2024 of Nalbari Commerce College, Nalbari roll no. UC-211-200-0135 and registration no.:- 21025710 145 working under my supervision and guidance of his project work for the course Bachelor of Commerce under Gauhati University. His project work entitled "A STUDY ON THE FINANCIAL AWARENESS AND SATISFACTION OF UPI BASED SERVICES OF CUSTOMERS OF NIKASHI AREA" which he is submitting, his genuine and

Place: Nalbari

Date: 30/05/2024

Deepsikha Devi Signature

Name: DEEPSIKHA DEVI Assistant professor, Nalbari Commerce College

## **ACKNOWLEDGEMENT**

At the very outset, I would like to express my deep sense gratitude to **DEEPSIKHA DEVI** ma'am, Assistant Professor of Nalbari **Commerce College, Nalbari** under whose advice this work has been completed.

I am also thankful to all the professors of Nalbari Commerce College whose invaluable helps have made my Research Project a successful one. I have found no word to gratefully acknowledgement the inspiration given to me by my colleagues.

My greatest thanks to all who wished me success, especially my parents whose support and care makes me stay open earth.

Place: Nalbari

Date: 30/05/24

ganjay Keirala SANJAY KOIRALA

# DECLARATION OF THE RESEARCHER

#### DECLARATION:

I hereby declare that the dissertation entitled "A STUDY ON THE FINANCIAL AWARENESS AND SATISFACTION OF UPI BASED SERVICES OF CUSTOMERS OF NIKASHI AREA" submitted by me for partial fulfillment of Bachelor of Commerce (B.COM) under Gauhati University. This is my own original work and has not been submitted earlier to Gauhati University or to any other institution for fulfillment of the requirement for any course of study.

Saylong Kossala. . Signature

Place: Nalbari

Date: 30/05/24

Roll no.: UC-211-200-0135

Name: SANJAY KOIRALA

GU Registration no.: 21025710

	CONTENTS	_
1	CONTEN	
1		
	THES	1
crapter	* INTRODUCTION:	1
1	* Introduction and payment	
<u> </u>	* INTRODUCTION:  Introduction  Introduction  Apps and payments  Introductives of the Mudy  1.2 objectives of the Mudy	(
	1 the the	
	1.4 Review of problem	
	CEAME WORN.	1
2	* CONCEPTURE	1'
=	21 Advantages of UPI Payments 2.2 Disadvantages of UPI Payments 2.3 senefits of UPI Payments	
	21 Advantages of OPI Payments 22 Disadvantages of OPI Payments 23 Benefits of OPI Payments  23 Benefits of OPI Payments	
	* RESEARCH METHODOLOGY:	17
3	* RESEARCH	17
=	3.1 Research Derrogn Techniques	19.
	3.2 Sampung Data	+
	* DATA ANALYSIS AND INTERPRETATION:	
	* DATA ANALYSIS AND I	21
4	r. Analysis are	1
	# FINDING AND SUGGESTION:	31
5	ne din 9/3	32
	5.2 suggestions	
	* CONCLUSION	33
<u>6</u>	6.1 conclusion	34
		35
	· ARTICLES/ NEOD	36-38
4	GUESTIONNAIRE	